

The South Bend Public Transportation Corporation (Transpo) is committed to providing public transportation services fully compliant with Title II of the Americans with Disabilities Act and Section 504 of the Rehabilitation Act of 1973. Any person who believes there may be either a(n) **1. Accessibility Issue** (e.g. physical barriers) or **2. Discrimination Based on Disability** may file a signed, written ADA complaint with Transpo.

SECTION 1: BASIC INFORMATION OF COMPLAINANT

<u>PERSON SUBMITTING COMPLAINANT INFORMATION</u>	<u>COMPLAINANT'S INFORMATION (only if different than the person submitting the complaint)</u>
Name: _____	Name: _____
Address: _____	Address: _____
City/State/Zip: _____	City/State/Zip: _____
Telephone: _____	Telephone: _____
Email: _____	Email: _____

SECTION 2: INCIDENT DETAILS

<u>ACCESSIBILITY COMPLAINT</u>	<u>DISCRIMINATION BASED ON DISABILITY COMPLAINT</u>
1) Date, if any, when Accessibility Issue occurred? _____	1) Date of alleged discrimination based on Disability? _____
2) Location of Accessibility Issue: Bus Station: _____ Bus Stop: _____ Bus Route: _____ Other: _____	2) Have you filed this complaint with any other federal, state or local agency; or with any federal or state court? NO _____ YES _____
3) Describe the incident in detail in Section 3.	3) If yes, please provide the contact information for the agency/court where the complaint was filed: Agency/Court Name: _____ Address: _____ Telephone: _____
	4) If yes, please provide the applicable complaint number, if known: _____
	5) Describe the incident in detail in Section 3.

