



Day Pass – Frequently Asked Questions

Q. What is a Day Pass?

A. Transpo's Day Pass provides unlimited travel on all fixed routes for \$3.00 during a single service day. The more you ride, the more you save!

4 Rides = \$0.75 per ride
8 Rides = \$0.38 per ride
12 Rides = \$0.25 per ride

Q. How do I buy a Day Pass?

A. There are several options available to purchase a Day Pass:

- In person at Transpo's Administrative Offices, 1401 S. Lafayette Blvd
 - Open M-F from 8am-5pm
- In person at Transpo's Information Booth located at South Street Station
 - Open M-F from 6am-6pm and Saturday from 10am-3pm
- Online at <http://sbtranspo.com/purchase/>
- From the fare box on board each Transpo fixed route bus
 - To purchase from the fare box, you must first inform the driver that you would like to purchase a day pass. Insert your \$3.00 into the fare box (exact change is required) and a Day Pass will be issued stamped with the date and time.

Q. When does the Day Pass expire?

A. The Day Pass will expire at 11:59 p.m. on the day that it is first used.

- If you purchase the Day Pass from the fare box, it will be issued with date and time. The pass will expire at 11:59 p.m. on that day.
- If you purchase the Day Pass at another location, the pass will activate the first time you insert it in the fare box slot. The pass will be stamped with the date and time. The pass will expire at 11:59 p.m. on that day.

Q. Do I still need a transfer with a Day Pass?

A. No, the Day Pass replaces the two-ride passes and transfers.

Q. What if I still have unused two-ride passes?

A. Two-ride passes will be accepted through the end of 2015; however, as of June 1, 2015, transfers will no longer be available.

Q. What if I don't want to buy a Day Pass?

A. Transpo's cash fare of \$1.00 per ride remains the same and is always available. The reduced fare, for those who qualify, also remains the same at \$0.50 per ride. Please remember that transfers are no longer available so the cash fare will apply to each segment of the ride.

Q. What happens if I lose my pass?

A. Lost or stolen passes cannot be replaced.

Q. Can I share my Day Pass?

A. No, Day Passes cannot be shared or transferred to other individuals.

Q. How many times can I use my Day Pass?

A. The Day Pass is good for unlimited use during a single service day, which means you can use it as many times as you like from the time it is first used until 11:59 p.m. on that same day.

Have a question? Please feel free to email Transpo at businfo@sbtranspo.com or follow SBTranspo on Facebook and Twitter.